

At Valden, our systems are engineered for verified consistency — but we understand that even the best strategies can face market noise. That's why we provide a Drawdown Guarantee to protect funded traders and evaluation users.

- If your purchased EA causes a breach of your prop firm's daily or total drawdown limit despite the correct setup and appropriate risk settings, you qualify for a compensation in the form of a free prop firm account equal to the value covered in your package.

Conditions:

- The EA must have been used at an appropriate risk (lot size)
- The account must be traded solely by the Valden EA(s) — no manual trades or third-party EAs are permitted
- The EA must be installed and configured as instructed.
- There must be verifiable proof of the above (trade history, configuration logs, or investor access).

Exclusions:

- The breach came from prop-firm rule violations (excluding drawdown limits), such as news trading bans, max position size, or time-based closures.
- The market environment included extraordinary conditions such as flash crashes, price gaps, and broker outages

Duration & Claim

- The guarantee is valid for as long as the package includes coverage — starting three days after receiving the EA(s)
- Claims can be submitted via () with account proof and logs
- Review and replacement are processed within 3 business days, if approved, the compensation is processed immediately thereafter.
- Each client is entitled to one approved claim per active guarantee period.

Summary

If your EA breaches a drawdown under correct use —

you'll receive an account replacement.

It's that simple.